

**VILLAGE OF EAU CLAIRE RESOLUTION
R2015-4
FOR WATER AND WASTEWATER SERVICE RATES, FEES,
CHARGES AND POLICIES**

EFFECTIVE September 21, 2015

I. RATES

A. *INSIDE THE CORPORATE LIMITS OF THE VILLAGE OF EAU CLAIRE*

Readiness to Serve (RTS) Charge-- (Based on Monthly Charge)

The "Readiness to Serve" charge covers the cost necessary to keep the water and sewer system in good operating condition, other overhead costs, and is the amount of the minimum bill.

Our resolution does not provide for any "free" service. In order to satisfy our bond debt any structure that has a connection, empty or not, has a ready to serve flat rate. This includes foreclosed homes and unoccupied homes. The only way to avoid the fee is to disconnect completely both Water and Sewer from the structure.

When more than one meter is used, the "Readiness to Serve" charge shall apply to the building and not the number of meters in the building, based on the largest meter size. The "Readiness to Serve" charge shall not apply to sprinkling meters.

<u>Meter Size</u>	<u>Water</u>	<u>Sewer</u>
3/4"	\$24.00	\$ 26.00
1"	\$ 30.00	\$ 32.50
1-1/4"	\$ 36.00	\$ 39.00
1-1/2"	\$ 42.00	\$45.50
2"	\$ 54.00	\$58.50

RESIDENTIAL EQUIVALENT UNIT (REU)--is defined as a single unit served by sewer. (Duplex would be 2 REU's, ect.)

<u>Usage Rates:</u>	<u>Water</u>	<u>Sewer</u>
per 1000 gallons	\$ 2.18	\$ 2.40

B. *OUTSIDE THE CORPORATE LIMITS OF THE VILLAGE OF EAU CLAIRE*

All water and sewer users located outside Eau Claire corporate limits and Water only users will be charged (1-1/2) times the Village rate.

C. FUTURE RATE ADJUSTMENTS

Effective March 1, 2016 and on this date each year or when the budget is prepared. As shown in above table, all rates as described in this resolution will be increased a minimum of 2% or cost-of-living as determined by the CPI (consumers price index) set by the United States Department of labor, whichever is higher, if determined to be necessary as voted, and passed by resolution by the Village Council.

II. CONNECTIONS AND REPAIRS

A. All new meters, following the initial installation of residential meters by the Village and replacement of meters in good operating condition, and related devices necessary for service shall be charged as follows:

1. Residential (Single Family Unit - 3/4")
 - a. Meter \$250.00
2. All other
 - a. Based on Village cost
3. There will be no charge for replacement of meters that are malfunctioning or which have stopped operating.

B. All new connections ("Tap" as defined under the Ordinances) shall be as follows:

1. Water Tap

Connection Fee	\$1918.00 per R.E.U.
Permit Fee	\$25.00
2. Sewer Tap

Connection Fee	\$2284.00 per R.E.U.
Permit Fee	\$50.00

Effective March 1, 2016 and on this date each year or when the budget is prepared. All connection charges will increase an amount equal to the annual debt service retirement.

C. Security Deposit: There will be no required security deposit as all accounts will be property owner's responsibility for payment. It is therefore required that all accounts for water and sewer service be in the name of property owner only, any delinquent amounts will be place on the tax bill.

D. Shut-Off and Restoration:

1. All other requests for shut-off or restoration of service shall pay a fee per call as follows:

\$35.00 - For requests performed during normal business hours (Monday - Friday, 7:30 a.m. - 4:00 p.m.)

\$60.00 - For requests performed outside normal business hours.

2. In the case of shut-off for non-payment, the procedure shall be as follows:

- A. When billing the second month if the Customer's Bill is Delinquent (not paid) a Shut Off Notice will be issued and attached to their utility bill.
- B. The Notice will read if not paid by the 10th the property will be posted for a scheduled Shut Off Date.
- C. Within 3 days of the notice being posted the Water will be turned off by the Public Works Department. This will include the day of the posting.
- D. To have Water turned back on the customer will have to pay their Delinquent Bill in Full including a \$35.00 Turn On Fee.

E. SERVICES OUTSIDE VILLAGE:

- A. Any Service, water or sewer provided outside of the village limits which is over 3 months past due the village has the authority to discontinue such services by physically disconnecting the service. If service is requested at a later date, it will be subject to the connection and repair rules of this resolution.

III. DELINQUENT PENALTY

A 10% penalty will be charged on all balances not paid by the 10th of the month.

IV. REPAIR AND MAINTENANCE

Any repair or replacement of facilities within the right-of-way shall be the sole responsibility of the Village. The Village hereby consents to allow property owners access to that portion of the street right-of-way between the property line and the shut-off for all necessary repairs. The Village shall not enter upon private property or assume any responsibility for repairs, replacement or maintenance of facilities located upon private property: provided, however, upon written request of a property owner where the shut-off valve is located on private property, the Village will repair to the shut-off.

In the event the Village is requested to uncover facilities located within the right-of-way, the individual shall submit a written request to the Superintendent of Public Works for such service, which request shall include an agreement to reimburse the Village in the event the Village facilities are found to be in good and operable condition. Such reimbursement shall be based on the Village actual cost of providing such service, including personnel, equipment, and materials cost. If the Village facilities are found to be defective, then the Village shall assume and pay all costs of repair, replacement or maintenance within the right-of-way.

V. BY-PASS OF METERS

In the event any user is determined to have by-passed the metering device, the Village shall charge and bill said user a fee equal to twice the average billing for said property for the period immediately preceding the discovery of the by-pass.

VI. FREE SERVICE PROHIBITED

There will be no FREE SERVICE of either Water and/or Sewer. All governmental units (Federal, State, & Local), religious, non-profit, and Village use of water shall be metered and paid for as in accordance to this resolution. All Emergency Service Organizations are exempt.

-Motion by Ken Karn second by Jeff Rice

Aye Votes: Ken Karn, Jeff Rice, Tom Baker, Virginia Gonzalez

Nay Votes: Robert Stanczyk

Absent: None

CERTIFICATION:

The undersigned, being the Clerk of the Village of Eau Claire, does hereby certify that on September 21, 2015 this Resolution was adopted by the council for the Village of Eau Claire.

Village Clerk, Pamela Anstiss

Village President, Virginia Gonzalez

09/21/2015

Date

Note: Village Resolution R-2015-3 was rescinded 09/21/2015