## ORDINANCE NO. 2305-03

## ORDINANCE NO. 1042.08 OF THE CODIFIED ORDINANCE OF THE CITY OF GRAND BLANC IS HEREBY AMENDED AS FOLLOWS:

## The City of Grand Blanc hereby ordains:

## 1042.08 COLLECTION OF DELINQUENT CHARGES

- A. Utility service to customers shall be discontinued by reason of nonpayment of bills only after notice and a meaningful opportunity to be heard on disputed bills has occurred. The initial utility bill shall contain, in addition to the title, address, and telephone number of the official in charge of billing, and a due date upon which all bills are payable on or before.
- B. If any bill is not paid by or before the due date, a second bill will be mailed containing a cutoff notice. Said notice shall state that if the bill is not paid within ten (10) days of the mailing of the second bill or if a hearing date to dispute the correctness of the bill is not requested, service shall be discontinued for nonpayment.
- C. If a hearing is requested by the customer, said hearing shall be to dispute the correctness of the bill. Requests for delays or waiver of payment will not be entertained at the time of the hearing. At said hearing, the customer may be represented by counsel or any other person of the customer's choosing and may present orally or in writing their complaint and contentions to the city official in charge of utility billing. This official shall be authorized to order the customer's service not be discontinued and shall have the authority to make a final determination of the customer's complaint.
- D. In the absence of payment of the bill rendered or resort to the hearing procedure provided in Section C herein, service will be discontinued at the time specified on the second bill, but in no event until the charges have been due and unpaid for at least 30 days from the date of the initial bill.
- E. Any services discontinued pursuant to this section will be reinstated only after all bills for service then due have been paid, along with a turn-on charge in the sum of fifty dollars (\$50).

All other sections of Ordinance 1042, not amended by this Ordinance, shall remain in full force and effect.

This ordinance shall take effect twenty (20) days after the adoption hereof.

This ordinance wa	s adopted by the City, 2023.	ty Council at a regular meeting on the 14th day of
		Susan Soderstrom, Mayor
		Mary B. Hopkins, City Clerk